

# New Patient Intake Packet ~ Adult

The information you provide here helps the provider understand your physical, mental, and emotional condition more completely in order to help you attain your health goals. Please answer all the questions as completely as possible.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Social Security #: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Sex: \_\_\_M \_\_\_F

Mailing Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ May we leave detailed message? (i.e. appointment reminders) \_\_\_Y \_\_\_N

Occupation: \_\_\_\_\_ Full / Part Time: \_\_\_\_\_

Email: \_\_\_\_\_

May we send you email appointment confirmations? \_\_\_\_\_Y \_\_\_N

Would you like to join our Platinum Wellness Club & receive our monthly newsletter? \_\_\_\_\_Y \_\_\_N

| Marital Status:                      | With Whom do you live?:            | How many Children do you have? | Number of Children at home?: |
|--------------------------------------|------------------------------------|--------------------------------|------------------------------|
| <input type="checkbox"/> Single      | <input type="checkbox"/> Alone     | _____                          | _____                        |
| <input type="checkbox"/> Married     | <input type="checkbox"/> Spouse    |                                |                              |
| <input type="checkbox"/> Co-habiting | <input type="checkbox"/> Friends   |                                |                              |
| <input type="checkbox"/> Divorced    | <input type="checkbox"/> Relatives |                                |                              |
| <input type="checkbox"/> Separated   | <input type="checkbox"/> Parents   |                                |                              |
| <input type="checkbox"/> Widowed     | <input type="checkbox"/> Other     |                                |                              |

Emergency Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Primary Health Provider: \_\_\_\_\_ Phone: \_\_\_\_\_

How did you hear about Lakeside Holistic Health, PLLC?

Personal Referral: Please provide their name so we may thank them: \_\_\_\_\_

Business Referral: Please provide their name so we may thank them: \_\_\_\_\_

Website  Facebook  Insurance: \_\_\_\_\_  Print Ad: Which one? \_\_\_\_\_

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# PERSONAL HEALTH

Blood Type: \_\_\_\_\_

What are your current health concerns? Please list in order of importance.

| Health Concern | How long have you had this condition? | What other treatment have you sought? | What helps your condition? | What aggravates your condition? |
|----------------|---------------------------------------|---------------------------------------|----------------------------|---------------------------------|
|                |                                       |                                       |                            |                                 |
|                |                                       |                                       |                            |                                 |
|                |                                       |                                       |                            |                                 |
|                |                                       |                                       |                            |                                 |
|                |                                       |                                       |                            |                                 |

What diagnostic imaging studies have you had?

| X-Rays | CT Scan | Bone Density Scan | Mammogram | EKG | MRI |
|--------|---------|-------------------|-----------|-----|-----|
|        |         |                   |           |     |     |

What immunizations have you had? (Place a ? if you do not know)

| Diphtheria     | Measles/Mumps/Rubella | Pertusis | Polio | Tetanus | Other |
|----------------|-----------------------|----------|-------|---------|-------|
|                |                       |          |       |         |       |
| Specify Other: |                       |          |       |         |       |

Have you had the following childhood illnesses? Mark Y or N

| Scarlet Fever  | Diphtheria | Rheumatic Fever | Mumps | Measles | German Measles | Other |
|----------------|------------|-----------------|-------|---------|----------------|-------|
|                |            |                 |       |         |                |       |
| Specify Other: |            |                 |       |         |                |       |

Please indicate if any of the following pertain to you. (Marking Yes does not make you ineligible for acupuncture treatment, however, it may restrict some treatment modalities)

| Hepatitis | HIV | High Blood Pressure | Seizures | Pacemaker | Blood Thinning Meds | Pregnancy |
|-----------|-----|---------------------|----------|-----------|---------------------|-----------|
|           |     |                     |          |           |                     |           |

Do you have any allergies to food, drugs, or environmental allergens (Cats, mold, dust) \_\_\_ Y \_\_\_ N

If Yes, Please explain: \_\_\_\_\_

\_\_\_\_\_

## HOSPITALIZATIONS OR SURGERIES

| Hospitalization / Surgeries | Year |
|-----------------------------|------|
|                             |      |
|                             |      |
|                             |      |

## MEDICATIONS

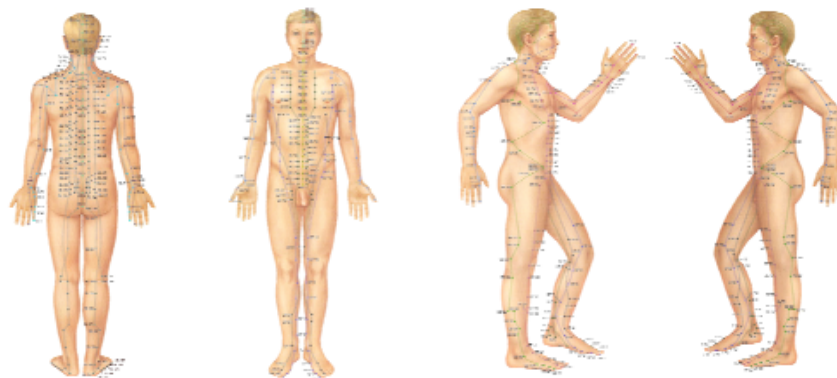
| Medication | Reason |
|------------|--------|
|            |        |
|            |        |
|            |        |
|            |        |
|            |        |

## VITAMIN & HERBAL SUPPLEMENTS

| Supplement | Reason |
|------------|--------|
|            |        |
|            |        |
|            |        |
|            |        |
|            |        |

## PAIN PATIENTS

Please indicate on the figures below the areas of the body you experience pain by placing an "X".



How would you characterize your pain:

- dull/achy
- sharp/stabbing
- tingling
- electrical
- burning
- numbness

# DIET

| Meal                            | List the types of foods you typically consume. |
|---------------------------------|--|
| Breakfast                       |  |
| Lunch                           |  |
| Dinner                          |  |
| Snacks                          |  |
| Beverages                       |  |
| What do you crave?              |  |
| Any food intolerances?          |  |
| Do you eat three meals per day? |  |

# HABITS

What are your main interests & hobbies? \_\_\_\_\_

Do you Exercise?  Y  N Explain: \_\_\_\_\_

Do you smoke or chew tobacco?  Y  N If not currently, have you in the past? \_\_\_\_\_

Do you use recreational drugs?  Y  N Explain: \_\_\_\_\_

Have you been treated for drug dependence?  Y  N Explain: \_\_\_\_\_

# FAMILY HISTORY

Please mark if you or your family have experienced:

| Illness             | Self | Father | Mother | Sister | Brother | Other |
|---------------------|------|--------|--------|--------|---------|-------|
| Anemia              |      |        |        |        |         |       |
| Arthritis           |      |        |        |        |         |       |
| Asthma              |      |        |        |        |         |       |
| Cancer              |      |        |        |        |         |       |
| Diabetes            |      |        |        |        |         |       |
| Epilepsy            |      |        |        |        |         |       |
| Gallbladder Disease |      |        |        |        |         |       |
| Glaucoma            |      |        |        |        |         |       |
| Goiter              |      |        |        |        |         |       |
| Hay Fever, Hives    |      |        |        |        |         |       |
| Heart Disease       |      |        |        |        |         |       |
| Heart Murmur        |      |        |        |        |         |       |
| High Blood Pressure |      |        |        |        |         |       |
| Kidney Disease      |      |        |        |        |         |       |
| Liver Disease       |      |        |        |        |         |       |
| Mental Illness      |      |        |        |        |         |       |
| Stroke              |      |        |        |        |         |       |
| Tuberculosis        |      |        |        |        |         |       |
| Ulcer               |      |        |        |        |         |       |
| Other               |      |        |        |        |         |       |



# Medical Symptoms Questionnaire (MSQ)

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

Rate each of the following symptoms based upon your typical health profile for the past 14 days.

- Point Scale**
- 0 – *Never or almost never* have the symptom
  - 1 – *Occasionally* have it, effect is *not severe*
  - 2 – *Occasionally* have it, effect is *severe*
  - 3 – *Frequently* have it, effect is *not severe*
  - 4 – *Frequently* have it, effect is *severe*

|                     |   |                    |
|---------------------|---|--------------------|
| <b>HEAD</b>         | <input type="text"/> Headaches<br><input type="text"/> Faintness<br><input type="text"/> Dizziness<br><input type="text"/> Insomnia   | <b>Total</b> _____ |
| <b>EYES</b>         | <input type="text"/> Watery or itchy eyes<br><input type="text"/> Swollen, reddened or sticky eyelids<br><input type="text"/> Bags or dark circles under eyes<br><input type="text"/> Blurred or tunnel vision<br><i>(Does not include near or far-sightedness)</i>       | <b>Total</b> _____ |
| <b>EARS</b>         | <input type="text"/> Itchy ears<br><input type="text"/> Earaches, ear infections<br><input type="text"/> Drainage from ear<br><input type="text"/> Ringing in ears, hearing loss  | <b>Total</b> _____ |
| <b>NOSE</b>         | <input type="text"/> Stuffy nose<br><input type="text"/> Sinus problems<br><input type="text"/> Hay fever<br><input type="text"/> Sneezing attacks<br><input type="text"/> Excessive mucus formation  | <b>Total</b> _____ |
| <b>MOUTH/THROAT</b> | <input type="text"/> Chronic coughing<br><input type="text"/> Gagging, frequent need to clear throat<br><input type="text"/> Sore throat, hoarseness, loss of voice<br><input type="text"/> Swollen or discolored tongue, gums, lips<br><input type="text"/> Canker sores | <b>Total</b> _____ |
| <b>SKIN</b>         | <input type="text"/> Acne<br><input type="text"/> Hives, rashes, dry skin<br><input type="text"/> Hair loss<br><input type="text"/> Flushing, hot flashes<br><input type="text"/> Excessive sweating  | <b>Total</b> _____ |
| <b>HEART</b>        | <input type="text"/> Irregular or skipped heartbeat<br><input type="text"/> Rapid or pounding heartbeat<br><input type="text"/> Chest pain  | <b>Total</b> _____ |

## MEDICAL SYMPTOMS QUESTIONNAIRE (MSQ)

### LUNGS

\_\_\_\_\_ Chest congestion  
\_\_\_\_\_ Asthma, bronchitis  
\_\_\_\_\_ Shortness of breath  
\_\_\_\_\_ Difficulty breathing

**Total** \_\_\_\_\_

### DIGESTIVE TRACT

\_\_\_\_\_ Nausea, vomiting  
\_\_\_\_\_ Diarrhea  
\_\_\_\_\_ Constipation  
\_\_\_\_\_ Bloating feeling  
\_\_\_\_\_ Belching, passing gas  
\_\_\_\_\_ Heartburn  
\_\_\_\_\_ Intestinal/stomach pain

**Total** \_\_\_\_\_

### JOINTS/MUSCLE

\_\_\_\_\_ Pain or aches in joints  
\_\_\_\_\_ Arthritis  
\_\_\_\_\_ Stiffness or limitation of movement  
\_\_\_\_\_ Pain or aches in muscles  
\_\_\_\_\_ Feeling of weakness or tiredness

**Total** \_\_\_\_\_

### WEIGHT

\_\_\_\_\_ Binge eating/drinking  
\_\_\_\_\_ Craving certain foods  
\_\_\_\_\_ Excessive weight  
\_\_\_\_\_ Compulsive eating  
\_\_\_\_\_ Water retention  
\_\_\_\_\_ Underweight

**Total** \_\_\_\_\_

### ENERGY/ACTIVITY

\_\_\_\_\_ Fatigue, sluggishness  
\_\_\_\_\_ Apathy, lethargy  
\_\_\_\_\_ Hyperactivity  
\_\_\_\_\_ Restlessness

**Total** \_\_\_\_\_

### MIND

\_\_\_\_\_ Poor memory  
\_\_\_\_\_ Confusion, poor comprehension  
\_\_\_\_\_ Poor concentration  
\_\_\_\_\_ Poor physical coordination  
\_\_\_\_\_ Difficulty in making decisions  
\_\_\_\_\_ Stuttering or stammering  
\_\_\_\_\_ Slurred speech  
\_\_\_\_\_ Learning disabilities

**Total** \_\_\_\_\_

### EMOTIONS

\_\_\_\_\_ Mood swings  
\_\_\_\_\_ Anxiety, fear, nervousness  
\_\_\_\_\_ Anger, irritability, aggressiveness  
\_\_\_\_\_ Depression

**Total** \_\_\_\_\_

### OTHER

\_\_\_\_\_ Frequent illness  
\_\_\_\_\_ Frequent or urgent urination  
\_\_\_\_\_ Genital itch or discharge

**Total** \_\_\_\_\_

**Grand Total** \_\_\_\_\_

# METABOLIC ASSESSMENT

Please mark the appropriate number on all questions below. 0 as the least/never to 3 as the most/always

| Category I  | 0 | 1 | 2 | 3 |
|---|---|---|---|---|
| Feeling that bowels do not empty completely         |   |   |   |   |
| Lower Abdominal pain relief by passing stool or gas |   |   |   |   |
| Alternating constipation and diarrhea               |   |   |   |   |
| Diarrhea  |   |   |   |   |
| Constipation  |   |   |   |   |
| Hard, Dry, or small stool                           |   |   |   |   |
| Coated tongue or "fuzzy" debris on tongue           |   |   |   |   |
| Pass large amount of foul smelling gas              |   |   |   |   |
| More than 3 bowel movements daily                   |   |   |   |   |
| Use laxatives frequently                            |   |   |   |   |

| Category II                                    | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Increasing frequency of food reactions         |   |   |   |   |
| Unpredictable food reactions                   |   |   |   |   |
| Aches, pains, and swelling throughout the body |   |   |   |   |
| Unpredictable abdominal swelling               |   |   |   |   |
| Frequent bloating and distention after eating  |   |   |   |   |

| Category III                                     | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Intolerance to smells                            |   |   |   |   |
| Intolerance to jewelry                           |   |   |   |   |
| Intolerance to shampoo, lotion, detergents, etc. |   |   |   |   |
| Multiple smell and chemical sensitivities        |   |   |   |   |
| Constant skin outbreaks                          |   |   |   |   |

| Category IV  | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Excessive belching, burping, or bloating                           |   |   |   |   |
| Gas immediately following a meal                                   |   |   |   |   |
| Offensive breath   |   |   |   |   |
| Difficult bowel movements  |   |   |   |   |
| Sense of fullness during and after meals                           |   |   |   |   |
| Difficulty digesting fruits and vegetables; undigested foods found |   |   |   |   |

| Category V  | 0 | 1 | 2 | 3 |
|---|---|---|---|---|
| Stomach pain, burning, or aching 1-4 hours after eating                         |   |   |   |   |
| Use antacids  |   |   |   |   |
| Feel hungry an hour or two after eating   |   |   |   |   |
| Heartburn when lying down or bending forward                                    |   |   |   |   |
| Temporary relief from antacids, food, milk, carbonated beverages                |   |   |   |   |
| Digestive problems subside with rest and relaxation                             |   |   |   |   |
| Heartburn due to spicy foods, chocolate, citrus, peppers, alcohol, and caffeine |   |   |   |   |

| Category VI  | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Difficulty digesting roughage and fiber                                |   |   |   |   |
| Indigestions and fullness lasts 2-4 hours after eating                 |   |   |   |   |
| Pain, tenderness, soreness on left side under rib cage                 |   |   |   |   |
| Excessive passage of gas   |   |   |   |   |
| Nausea and/or vomiting   |   |   |   |   |
| Stool undigested, foul smelling, mucous-like, greasy, or poorly formed |   |   |   |   |
| Frequent loss of appetite  |   |   |   |   |

| Category VII   | 0   | 1 | 2  | 3 |
|--|-----|---|----|---|
| Abdominal distention after consumption of fiber, starches, and sugar   |     |   |    |   |
| Abdominal distention after certain probiotic or natural supplements  |     |   |    |   |
| Decreased gastrointestinal motility, constipation  |     |   |    |   |
| Increased gastrointestinal motility, diarrhea  |     |   |    |   |
| Alternating constipation and diarrhea  |     |   |    |   |
| Suspicion of nutritional malabsorption   |     |   |    |   |
| Frequent use of antacid medication   |     |   |    |   |
| Have you been diagnosed with Celiac Disease, Irritable Bowel Syndrome, Diverticulosis/Diverticulitis, or Leaky Gut Syndrome? | YES |   | NO |   |

| Category VIII   | 0   | 1 | 2  | 3 |
|---|-----|---|----|---|
| Greasy or high-fat foods cause distress                   |     |   |    |   |
| Lower bowel gas or bloating several hours after eating    |     |   |    |   |
| Bitter metallic taste in mouth, especially in the morning |     |   |    |   |
| Unexplained itchy skin                                    |     |   |    |   |
| Yellowish cast to eyes                                    |     |   |    |   |
| Stool color alternates from clay colored to normal brown  |     |   |    |   |
| Reddened skin, especially palms                           |     |   |    |   |
| Dry or flaky skin and/or hair                             |     |   |    |   |
| History of gallbladder attacks or stones                  |     |   |    |   |
| Have you had your gallbladder removed?                    | YES |   | NO |   |

| Category IX                     | 0 | 1 | 2 | 3 |
|---------------------------------|---|---|---|---|
| Acne and unhealthy skin         |   |   |   |   |
| Excessive hair loss             |   |   |   |   |
| Overall sense of bloating       |   |   |   |   |
| Bodily swelling for no reason   |   |   |   |   |
| Hormone imbalances              |   |   |   |   |
| Weight Gain                     |   |   |   |   |
| Poor Bowel Function             |   |   |   |   |
| Excessively foul-smelling sweat |   |   |   |   |

| Category X   | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Crave Sweets during the day                        |   |   |   |   |
| Irritable if meals are missed                      |   |   |   |   |
| Depend on coffee to keep yourself going or started |   |   |   |   |
| Get lightheaded if meals are missed                |   |   |   |   |
| Eating relieves fatigue                            |   |   |   |   |
| Feel shaky, jittery, or have tremors               |   |   |   |   |
| Agitated, easily upset, nervous                    |   |   |   |   |
| Poor memory/forgetful                              |   |   |   |   |
| Blurred vision                                     |   |   |   |   |

| Category XI                                       | 0 | 1 | 2 | 3 |
|---|---|---|---|---|
| Fatigue after meals                               |   |   |   |   |
| Crave sweets during the day                       |   |   |   |   |
| Eating sweets does not relieve cravings for sugar |   |   |   |   |
| Must have sweets after meals                      |   |   |   |   |
| Waist girth is equal or larger than hip girth     |   |   |   |   |
| Frequent urination                                |   |   |   |   |
| Increased thirst and appetite                     |   |   |   |   |
| Difficulty losing weight                          |   |   |   |   |

# METABOLIC ASSESSMENT CONT.

Please mark the appropriate number on all questions below. 0 as the least/never to 3 as the most/always assessment 0

| Category XII                       | 0 | 1 | 2 | 3 |
|------------------------------------|---|---|---|---|
| Cannot stay asleep                 |   |   |   |   |
| Crave salt                         |   |   |   |   |
| Slow started in the morning        |   |   |   |   |
| Afternoon fatigue                  |   |   |   |   |
| Dizziness when standing up quickly |   |   |   |   |
| Afternoon headaches                |   |   |   |   |
| Headaches with exertion or stress  |   |   |   |   |
| Weak nails                         |   |   |   |   |

| Category XIII   | 0 | 1 | 2 | 3 |
|---|---|---|---|---|
| Cannot fall asleep  |   |   |   |   |
| Perspire easily   |   |   |   |   |
| Under high amounts of stress                                      |   |   |   |   |
| Weight gain when under stress                                     |   |   |   |   |
| Wake up tired even after 6 or more hours of sleep                 |   |   |   |   |
| Excessive perspiration or perspiration with little or no activity |   |   |   |   |

| Category XIV                              | 0 | 1 | 2 | 3 |
|---|---|---|---|---|
| Edema and swelling in ankles and wrists   |   |   |   |   |
| Muscle cramping                           |   |   |   |   |
| Poor muscle endurance                     |   |   |   |   |
| Frequent urination                        |   |   |   |   |
| Frequent thirst                           |   |   |   |   |
| Crave salt                                |   |   |   |   |
| Abnormal sweating from minimal activity   |   |   |   |   |
| Alteration in bowel regularity            |   |   |   |   |
| Inability to hold breath for long periods |   |   |   |   |
| Shallow, rapid breathing                  |   |   |   |   |

| Category XV  | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Tired, Sluggish  |   |   |   |   |
| Feel cold - hands, feet, all over                                      |   |   |   |   |
| Require excessive amounts of sleep to function properly                |   |   |   |   |
| Increase in weight gain even with low-calorie diet                     |   |   |   |   |
| Gain weight easily   |   |   |   |   |
| Difficult, infrequent bowel movements                                  |   |   |   |   |
| Depression, lack of motivation   |   |   |   |   |
| Morning headaches that wear off as the day progresses                  |   |   |   |   |
| Outer third of eyebrow thins   |   |   |   |   |
| Thinning of hair on scalp, face, or genitals or excessive falling hair |   |   |   |   |
| Dryness of skin and/or scalp   |   |   |   |   |
| Mental Sluggishness  |   |   |   |   |

| Category XVI                 | 0 | 1 | 2 | 3 |
|------------------------------|---|---|---|---|
| Heart Palpitations           |   |   |   |   |
| Inward trembling             |   |   |   |   |
| Increased pulse even at rest |   |   |   |   |
| Nervous and emotional        |   |   |   |   |
| Insomnia                     |   |   |   |   |
| Nightsweats                  |   |   |   |   |
| Difficulty gaining weight    |   |   |   |   |

| Category XVII (Males Only)             | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Urination difficulty or dribbling      |   |   |   |   |
| Frequent urination                     |   |   |   |   |
| Pain inside of legs or heels           |   |   |   |   |
| Feeling of incomplete bowel evacuation |   |   |   |   |
| Leg twitching at night                 |   |   |   |   |

| Category XVIII (Males Only)                        | 0 | 1 | 2 | 3 |
|--|---|---|---|---|
| Decrease in libido                                 |   |   |   |   |
| Decrease in spontaneous morning erections          |   |   |   |   |
| Decrease in fullness of erections                  |   |   |   |   |
| Difficulty in maintaining morning erections        |   |   |   |   |
| Spells of mental fatigue                           |   |   |   |   |
| Inability to concentrate                           |   |   |   |   |
| Episodes of depression                             |   |   |   |   |
| Muscle soreness                                    |   |   |   |   |
| Decrease in physical stamina                       |   |   |   |   |
| Unexplained weight gain                            |   |   |   |   |
| Increase in fat distribution around chest and hips |   |   |   |   |
| Sweating attacks                                   |   |   |   |   |
| More emotional than in the past                    |   |   |   |   |

| Category XIX (Menstruating Females Only)       | 0   | 1  | 2 | 3 |
|--|-----|----|---|---|
| Are you perimenopausal                         | YES | NO |   |   |
| Alternating menstrual cycle lengths            | YES | NO |   |   |
| Extended menstrual cycle, greater than 32 days | YES | NO |   |   |
| Shortened menses, less than every 24 days      | YES | NO |   |   |
| Pain and cramping during periods               |     |    |   |   |
| Scanty blood flow                              |     |    |   |   |
| Heavy blood flow                               |     |    |   |   |
| Breast pain and swelling during menses         |     |    |   |   |
| Pelvic pain during menses                      |     |    |   |   |
| Irritable and depressed during menses          |     |    |   |   |
| Acne breakouts                                 |     |    |   |   |
| Facial hair growth                             |     |    |   |   |
| Hair loss/thinning                             |     |    |   |   |

| Category XX (Menopausal Females Only)               | 0   | 1  | 2 | 3 |
|---|-----|----|---|---|
| How many years have you been menopausal?            |     |    |   |   |
| Since menopause, do you ever have uterine bleeding? | YES | NO |   |   |
| Hot flashes   |     |    |   |   |
| Mental foginess                                     |     |    |   |   |
| Disinterest in sex                                  |     |    |   |   |
| Mood swings   |     |    |   |   |
| Depression  |     |    |   |   |
| Painful intercourse                                 |     |    |   |   |
| Shrinking breasts                                   |     |    |   |   |
| Facial hair growth                                  |     |    |   |   |
| Acne  |     |    |   |   |
| Increased vaginal pain, dryness or itching          |     |    |   |   |





*LAKESIDE HOLISTIC HEALTH, PLLC*

Pamela Langenderfer, ND, LAc, MSOM, FABORM  
Naturopathic Physician, Licensed Acupuncturist

Jerry Bailey II, MS, DC, CAC, FIAMA  
Chiropractic Physician, Certified Acupuncturist

518 North 4th Street  
Coeur d'Alene ID 83814

21651 E Country Vista Dr STE F  
Liberty Lake, WA 99019

T (208) 758-0568

T (509) 385-0218

F (833) 810-1162

[www.LakesideHolistic.com](http://www.LakesideHolistic.com)

## Notice of Non-Coverage for Laboratory Testing

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Insurance carriers do not pay for all laboratory testing. If your insurance carrier does not pay for your laboratory testing ordered from Lakeside Holistic Health, PLLC, you may have to pay. Insurance carriers do not pay for everything, even some lab tests that you or your health care provider feel is medically necessary.

### COMMON REASONS WHY YOUR INSURANCE MAY NOT PAY:

If we are not able to bill your insurance for your office visit, your insurance carrier may not pay for labs ordered by our providers.

If our provider is requesting a test not commonly covered by insurance carriers, your insurance may not pay.

If our provider is requesting a follow up lab test, that your insurance has already covered in the same benefit period, your insurance may not pay.

If you have requested to have labs performed before an appointment and exam by our providers, your insurance may not pay.

### WE ENCOURAGE YOU TO:

Contact the member services department of your insurance carrier if you have any questions regarding your benefit coverage.

### WE CAN HELP:

We are dedicated to providing you with the highest quality of care. If we are not able to bill your insurance, we have negotiated pre-payment options available. These pre-payment options are only available in the Northern Idaho/Eastern Washington Regional labs, and they are non-refundable.

### YOU ACKNOWLEDGE:

- I understand that my insurance may not pay for laboratory tests ordered.
- I understand that quoted benefits from my insurance company is not a guarantee of coverage.
- I am aware that I am financially responsible for all laboratory tests ordered by Lakeside Holistic Health, PLLC and the providers herein.
- I agree that if my insurance denies any claim for any reason, I acknowledge that I am financially responsible and the laboratory will bill me directly.
- I understand that if I prepay for my lab tests there are no refunds, and I can not submit any claim to any insurance for payment reimbursement, and labs must be performed in the Northern Idaho/Eastern Washington region.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Offering a combination of Western and Eastern Holistic Therapies*



LAKESIDE HOLISTIC HEALTH, PLLC

Pamela Langenderfer, ND, LAc, MSOM, FABORM  
Naturopathic Physician, Licensed Acupuncturist

Jerry Bailey II, MS, DC, CAC, FIAMA  
Chiropractic Physician, Certified Acupuncturist

518 North 4th Street  
Coeur d'Alene ID 83814

21651 E Country Vista Dr STE F  
Liberty Lake, WA 99019

T (208) 758-0568

T (509) 385-0218

F (833) 810-1162

[www.LakesideHolistic.com](http://www.LakesideHolistic.com)

## RETURN POLICY

Effective April 1, 2018

We take our commitment to quality very seriously and we go to great lengths to ensure that we only carry the highest quality products.

As of January 2018 new regulations have been put in place for NSF International® registered and cGMP compliant companies requiring no resale of returned physician grade nutritional supplement items, to follow the existing regulations for pharmaceutical medications. Many state regulations in regards to purchasing physician grade supplements or pharmaceutical items from your physician have been updated to follow federal standards, as well as numerous suppliers and manufacturers. We will be following this standard—so our patients can be confident that every product purchased from Lakeside Holistic Health, PLLC has been kept under the proper conditions at all times.



**NSF International®** is a public health and safety organization. This mark is your assurance that the product has been tested by one of the most respected independent certification organizations in existence today. It is valued by consumers, manufacturers, retailers and regulatory agencies worldwide. *For additional information visit: [www.NSF.org](http://www.NSF.org)*

### Facts about Current Good Manufacturing Practices (cGMP)

Pharmaceutical quality affects every American. FDA regulates the quality of pharmaceuticals very carefully. The main regulatory standard for ensuring pharmaceutical quality is the Current Good Manufacturing Practice (cGMPs) regulation for human pharmaceuticals. Consumers expect that each batch of medicines they take will meet quality standards so that they will be safe and effective.

*For additional information visit: [www.fda.gov/Drugs/DevelopmentApprovalProcess/Manufacturing](http://www.fda.gov/Drugs/DevelopmentApprovalProcess/Manufacturing)*

**Lakeside Holistic Health, PLLC will not return any item  
or  
resale any returned item.**

**All medicinal items purchased are non-refundable.**

**Patient Name:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

*Offering a combination of Western and Eastern Holistic Therapies*

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# CONSENT & RECORD OF DISCLOSURES

By signing below you acknowledge that you have read, fully understand and agree to all the information in the Introductory Patient Information packet. My sole purpose and intent in seeking the services of Lakeside Holistic Health, PLLC is to obtain help for my personal health. My signature is entirely voluntary and based upon informed choice. I also acknowledge this as a Notice of Information Practices. As a patient you have the right to see, copy and supplement your medical records. Medical records obtained in this office may only be used for health care related functions and Lakeside Holistic Health, PLLC will not share or release records without patient authorization.

I acknowledge that I am 18 years of age or older.

I understand that Lakeside Holistic Health, PLLC does not provide after hours services, and that in case of emergency I should contact the appropriate licensed health care provider.

I am aware of Dr. Langenderfer's professional training as a Naturopathic Physician and Licensed Acupuncturist and have been informed to my satisfaction.

I am aware of Dr. Bailey's professional training as a Chiropractic Physician and a Certified Acupuncturist and have been informed to my satisfaction.

I understand that I am financially responsible for all products and services that I receive from Lakeside Holistic Health, PLLC.

I understand that payment is due at the time of service for treatments and services not covered by my insurance plan.

Consent to Bill Third-Party Payer (Commercial Insurance)

I understand that some third party payers may require that my medical information, including copies of treatment notes, be submitted along with requests for payment. I hereby authorize Lakeside Holistic Health, PLLC to release all medical information necessary to secure payment of benefits from my insurance carrier.

# FINANCIAL CONSENT & AGREEMENT

For your convenience we are Preferred Providers with most commercial insurance carriers. We are happy to complete and submit insurance claims when coverage is available for you. If we are not contracted with your insurance carrier we may be able to submit a courtesy claim on your behalf.

We do not accept Medicare, Medicaid, United Healthcare, or any Medicare or Medicaid supplemental insurance.

We hereby notify you that Lakeside Holistic Health, PLLC and all our Providers have opted out of Medicare and Medicaid. When a physician or practitioner opts out of Medicare and Medicaid, no services provided by that provider are covered by Medicare and no Medicare/Medicaid payment can be made to that provider directly or on a capitated basis. Additionally, no payment may be made to a beneficiary for items or services provided directly by a provider who has opted out of the program(s). Under the statute, the provider cannot choose to opt out of Medicare for some Medicare/Medicaid beneficiaries but not others; or for some services but not others.

By signing this agreement you;

1. Agree not to submit a claim for payment under Medicare/Medicaid, even if such items and services would otherwise be covered by Medicare/Medicaid;
2. Agrees to be responsible for payment of such items and services;
3. Acknowledges that no reimbursement will be provided by Medicare/Medicaid for such items and services;
4. Acknowledges that the provider is not limited in the amount that he or she may charge the beneficiary for the items and services furnished;
5. Acknowledges that quoted benefits from my insurance plan is not a guarantee of coverage and I am responsible for all charges.
6. Acknowledges that it is my own responsibility to know my insurance benefit information.

|                      |      |
|----------------------|------|
| Patient Printed Name | Date |
| Patient Signature    |      |

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